



Consumer Grievance Redressal Forum

FOR BSES YAMUNA POWER LIMITED

(Constituted under section 42 (5) of Indian Electricity Act. 2003)

Sub-Station Building BSES (YPL) Regd. Office Karkardooma

Shahdara, Delhi-11003;

Phone: 32978140 Fax: 22384886

E-mail:cgrfbyp@hotmai.com

SECY/CHN 015/08NK

C A No. Applied For Complaint No. 143/2023

In the matter of:

Raj Verma

.....Complainant

VERSUS

BSES Yamuna Power Limited

.....Respondent

Quorum:

1. Mr. P.K. Singh, Chairman
2. Mr. Nishat Ahmed Alvi, Member (CRM)
3. Mr. P.K. Agrawal, Member (Legal)
4. Mr. S.R. Khan, Member (Technical)
5. Mr. H.S. Sohal, Member

Appearance:

1. Complainant present in person
2. Ms. Ritu Gupta, Ms. Shweta Chaudhary, Mr. Shubham Singh & Ms. Divya Sharma, On behalf of BYPL

ORDER

Date of Hearing: 28th March, 2023

Date of Order: 03rd April, 2023

Order Pronounced By:- Mr. S.R. Khan, Member (Technical)

1. Present complaint has been filed by the complainant alleging that complainant's application for new connection has been rejected on the pretext of premises height more than 15 meters. Complainant, pleading that respondent has wrongly concluded that his premises height is more than 15 meters and also there are same site energy dues, has prayed this Forum for grant of his complaint by issuing directions to the respondent to allow his applications for new connection.

Attested True Copy

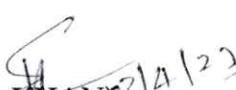
Secretary

CGRF (BYPL)

Complaint No. 143/2023

2. The complainant in his complaint submitted that he applied for new electricity connection at premises no. 882, 3rd floor, 05 East Park Road, Karol Bagh, Near Mandir, Delhi vide application no. 8006179582 but respondent rejected his application for new connection on the pretext of building height more than 15 meters. Therefore, complainant's application for release of new connection may be granted.
3. Case was put up for hearing on 28.03.2023, when representative of the complainant was present and submitted withdrawal letter stating therein that his grievance has been redressed and now he wishes to withdraw his complaint.
4. In the facts and circumstances the withdrawal is allowed. Hence, the complaint is dismissed as withdrawn.
5. No order as to the cost. Both the parties should be informed accordingly.
File be consigned to Record Room.

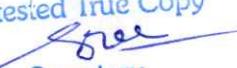

(P K SINGH)
CHAIRMAN


(S.R. KHANY) 31/4/23
MEMBER-TECH


(P.K. AGRAWAL)
MEMBER-LEGAL


(NISHAT AHMAD ALVI)
MEMBER-CRM


(H.S. SOHAL)
MEMBER

Attested True Copy

Secretary
CGRF (BYPL)